

# VOLUNTEERING



## INFORMATION ON THE ROLES FOR VOLUNTEERS

Helping local families  
since 1983

### About CancerCare

CancerCare is a unique independent charity dedicated to helping North Lancashire & South Lakeland families affected by cancer and other life limiting conditions.

### About the service

CancerCare provide a wide range of free professional therapy services. These are designed to help individuals and their families come to terms with and manage the challenges of a serious health condition.

CancerCare has two dedicated centres based in **Kendal** (The Lakes Centre, Blackhall Road) and in **Lancaster** (Slynedales, Slyne Road) and also provides outreach services in local hospitals and community outlets.

### Funding

All CancerCare services are made possible through fundraising and generous donations from local people.

### Volunteers

Volunteering with CancerCare can be a great way to make new friends, gain new experiences and give something back to the local community.

If you can spare an hour or two each week, each fortnight or even a few times a year we want to hear from you. We welcome people with a whole range of skills and abilities. No experience is necessary and training and support is offered. Volunteers need to be 18+.

Volunteers add an important resource to CancerCare, and help us to

- advertise the services that we offer
- raise money to deliver the services that we offer
- provide nice surroundings for people to receive services
- transport clients that are too poorly to drive to one of our centres.

We expect that as a volunteer you will

- give your best
- maintain the confidentiality of our clients
- keep in contact with us and let us know of any change in circumstances affecting your volunteering.

What you can expect from us

- to be a valued member of the CancerCare team
- an identified manager who will provide you with support and guidance and will keep in regular contact
- an induction

- agreed out-of-pocket expenses
- the opportunity to change or take on additional roles.

### **What you can do?**

**Driving** - some of our clients need help to get to appointments at our centres in Lancaster and Kendal. We will reimburse your travelling expenses for this. Drivers must have access to their own vehicle.

Location - You will be taking clients from their home address to either Slynedales, Lancaster or The Lakes Centre, Kendal.

Your key contacts at CancerCare will be Pat Johnson, Transport Coordinator, who can be contacted on 01524 381820.

Hours - will be discussed with you

---

**Reception** - our centres in Lancaster and Kendal are open to the public during the week from 9am until between 5pm and 8pm. Our volunteer receptionists staff the reception desk to welcome the clients and answer the phone. Volunteer receptionists must be friendly, approachable and have a professional manner.

Location - our centres at Slynedales, Lancaster or The Lakes Centre, Kendal.

Your key contacts at CancerCare will be either Sue Tyson, Centre Administrator Slynedales (01524 381820) or Kim Keith, Centre Administrator the Lakes Centre (01539 735800).

Hours - reception staff work from 9am - 1pm, 1pm-5pm and 5pm-8pm

---

**Distributing leaflets** - we create leaflets to advertise the services that we provide and to advertise our fundraising events. We always need help to distribute these across the local community from Garstang to Barrow and inbetween.

Location - this is something that you can do in your own community. Leaflets can be collected at one of our centres or dropped off to your home.

Your key contacts at CancerCare will be our Fundraising team who can be contacted on 01524 381820.

Hours - to suit you.

---

**Gardening** - our centre in Lancaster is a large Victorian former family home with extensive gardens that need regular maintenance.

Location - Slyne Road, Lancaster

Your key contacts at CancerCare will be Sue Tyson, Centre Administrator Slynedales who can be contacted on 01524 381820.

Hours - daytime, weekdays only

---

**Giving talks** - this is another way to advertise our services and the difference that we make to local people's lives.

Location - various

Your key contacts at CancerCare will be Andrea Partridge our Volunteering & Engagement Coordinator, she can be contacted on 01524 381820.

Hours - as requested by other agencies.

---

**Helping at coffee mornings** - whether that is by baking a cake, making tea and coffee, or chatting to the customers your help is welcomed.

Location - our centres at Slynedales, Lancaster or The Lakes Centre, Kendal.

Your key contacts at CancerCare will be our Fundraising team who can be contacted on 01524 381820.

Hours - last Friday of every month.

---

**Helping at fundraising events** - every year we hold a number of events and always need willing volunteers to be on hand on the day. From Kendal StarWalk, to the Cross Bay Challenge, to the Pooch Parade, there is an event for everyone. Opportunities include event marshalling, catering, goodie bag helpers. Events volunteers must be organised, reliable, hardworking and enjoy working in a team.

Location - various across North Lancashire & South Lakeland

Your key contacts at CancerCare will be our Fundraising team who can be contacted on 01524 381820.

Hours - various - but often evenings & weekends.

---

**Supermarket fundraising collections** - this might be bag packing or encouraging supermarket shoppers to part with their change.

Location - various supermarkets across North Lancashire & South Lakeland

Your key contacts at CancerCare will be our Fundraising team who can be contacted on 01524 381820.

Hours - various

---

**Interested? Contact Andrea Partridge, Volunteering & Engagement Coordinator for an informal chat on 01524 381820 or email [Andrea.Partridge@cancercare.org.uk](mailto:Andrea.Partridge@cancercare.org.uk).**